

Five Day Training Programme on Mediation with Special Reference to the Consumer Protection Act 2019' for the Presidents And Members of District Commission

By

Organised by consumer affairs department, government of West Bengal and centre for regulatory studies, governance and public policy, WBNUJS



The Online '5 Day Training Programme on Mediation with Special Reference to Consumer Protection Act 2019' was organised by the Consumer Affairs Department, Government of West Bengal and Centre for Regulatory Studies, Governance and Public Policy, The West Bengal National University of Juridical Sciences, Kolkata. The programme was organised by the Consumer Affairs Department in collaboration with WBNUJS with the aim of disseminating information and practical experiences about the new Consumer Protection Act (2019) and its draft rules. The training programme was inaugurated on 20th of September, 2021 and the occasion was graced by dignitaries such as Joint Secretary of Consumer Affairs Department, West Bengal Shri Sanjib Chaki and Hon'ble Vice Chancellor WBNUJS Prof. Dr. N.K. Chakrabarti. The training was conducted by the esteemed trainers such as Dr. Shyamal Gupta (Hon'ble Member, Consumer Affairs Department, Government of West Bengal, Dr. Shambhu Prasad Chakrabarty (Head & Research Fellow, CRSGPP, WBNUJS), Dr. Jayanta Ghosh (Research Fellow, CRSGPP, WBNUJS), Dr. Sanjit Kumar Chakrabarty (Faculty, WBNUJS), Dr. Lovely Dasgupta (Faculty, WBNUJS), Dr. Chengappa (Faculty, WBNUJS), Dr. Souvik Chatterjee (HoD Department of Law, JIS University), Dr. Debashree Mukherjee (HoD Department of Law SNU), Dr. Ripon Bhattacharjee (HoD Department of Law, Adamas

University), Dr. Swati Sinha (Associate Professor and Former HoD Department of Law, KNU), Dr. Sanjeev Kumar Tiwari (Professor and Former HoD Department of Law), Dr. Arup Poddar (Faculty, WBNUJS), Dr. Tilottama Raychaudhuri (Faculty, WBNUJS), Dr. Debasis Poddar (Associate Professor, St. Xavier's University, Kolkata). Mr. Surja Kanta Baladhikari (Guest Faculty, WBNUJS, Mr. Pranjhal Sinha (Co-Founder 'SAMA'), Mr. Prathamesh Popat (Counsel, Mediator & Trainer), Mr. Veraraghavan Inbavijayan (Co-founder and former Secretary of an arbitration institution, CNICA and inducted as member of ICCA.), Mr. Shaunak Thacker (Fellow of the Chartered Institute of Arbitrators), Ms. Iram Majid (Director of Indian Institute of Arbitration and Mediation),. The training focused on facilitating knowledge on various topics such Historical perspective in the development of Consumer Protection, Product liability, Medical and Housing Services on Consumer, Trade Mark and consumer, Procedural Provisions of the Consumer Protection Act 2019, Consumer Protection Act (2019) and its execution, Judicial Activism, Discussions on landmark national and international case laws, Mediation as ADR and the essentials of Mediation and Practical Training with case analysis. Intensive discussions were carried out by the esteemed trainers in the classes followed by selfassessment classes conducted by the members of CRSGPP. The training was concluded by an elaborate three-hour selfassessment by the trainees followed by the valedictory session. The valedictory session of the virtual training Programme for the Presidents and Members of District Commission was graced by dignitaries from the Consumer Affairs Department, Government of West Bengal such as Principal Secretary of Consumer Affairs Department Smt. Roshni Sen, Joint Secretary of Consumer Affairs Department Shri Sanjib Chaki. With constant support from the Consumer Affairs Department, Government of West Bengal, Hon'ble Vice Chancellor, WBNUJS Prof. (Dr) N.K. Chakrabarti and Registrar (Acting), WBNUJS the 5 Day training programme was a success.