THE WEST BENGAL NATIONAL UNIVERSITY OF JURIDICAL SCIENCES
(An Autonomous Law University established by the West Bengal Act No. IX of 1999)
"DR. AMBEDKAR BHAVAN", 12, LB BLOCK, SECTOR III, SALT LAKE CITY, KOLKATA - 700 106
Phone: (033) 2335 7397/ 0510/ 2811, 2569 4700 to 30 <> Fax: (033) 2335 7422/ 0511
E-mail: adminofficer@nujs.edu <> Website: www.nujs.edu

Tender Ref. No.: WBNUJS/NIT/INTERNET/004/2024-25 **DATE: 22/07/2024**

The West Bengal National University of Juridical Sciences, an Autonomous Law University established by the Act No. IX of 1999 of Govt. of West Bengal is in the process for procurement of the following item through the e-Procurement System of West Bengal portal under two cover bidding system (Technical+ Financial).

Item Description	Require Bandwidth
Internet Bandwidth [ILL] for 3 Years at **1. The West Bengal National University of Juridical Sciences - (500 MBPS)** **2nd Campus (Academic Block), DE Block, 4th Cross Road, Sector-I, Salt Lake City, Kolkata – 700064.** **2. The West Bengal National University of Juridical Sciences – (500 MBPS)** **2nd Campus (Hostel Block), GB Block, Sector – III, Salt Lake City, Kolkata-700097.** **1.**	**1 GBPS**

The potential and eligible bidders are required to visit the website (https://wbtenders.gov.in) for submission/ uploading the bid with proper documentation with in bidding schedule. Interested Bidders are also requested to check the detailed corrigendum time to time through the WB Tenders Portal which may be uploaded against this tender.

Critical Dates of Tender

Sl.No.	Particulars	Date	Time
1.	Date of Online Publication/ Download of Tender	**22.07.2024**	**02.30 p.m.**
2.	Bid Submission Start Date	**22.07.2024**	**02.30 p.m.**
3.	Bid Submission Close Date	**31.07.2024**	**06.00 p.m.**
4.	Opening of Bids	**01.08.2024**	**06.00 p.m.**

No manual bids will be accepted. All quotation should be submitted in the e-Procurement System of West Bengal portal only.
Any queries relating to the process of online bid submission or queries relating to WB Tenders Portal in general may be directed to the 24x7 WB Tenders Portal Helpdesk. The contact number for the helpdesk is 0120-4001002, 0120-4001005, 0120-6277787 or email at support-eproc@nic.in/ helpdesk.eproc-wb@nic.in/ helpdesk2.eproc-wb@nic.in

INSTRUCTION TO THE BIDDER

As per the decision of the University Authority, this tender document has been published on the e-Procurement System of West Bengal (https://wbtenders.gov.in/). The bidders are required to submit soft copies of their bids electronically on the WB Tenders Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the WB Tenders Portal, prepare their bids in accordance with the requirements and submitting their bids online on the WB Tenders Portal.

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IMPORTANT INFORMATION

NIT REF. NO.	**:**	WBNUJS/NIT/INTERNET/004/2024-25	
ITEM DESCRIPTION	:	**Internet Bandwidth [ILL] for the University at WBNUJS, Salt Lake, Kolkata ANNEXURE- IA , IB & IC for 3 Years .**	
TENDER TYPE	**:**	OPEN TENDER	
NO. OF COVER		TWO (02) COVER SYSTEM	
DATE OF PUBLICATION OF TENDER	**:**	22.07.2024	
LAST DATE OF ONLINE BID SUBMISSION	**:**	31.07.2024 upto 06.00 p.m.	
DATE OF OPENING OF TECHNICAL BID	**:**	01.08.2024 at 06.00 p.m.	
EARNEST MONEY DEPOSIT *(EMD is refundable to the unsuccessful bidders against the application made by the unsuccessful bidders after the financial bid evaluation, No interest shall be paid against the earnest money deposited).*	**:**	AMOUNT	Rs.70,000/-
		Online receipt and refund of EMD of e-procurement through State Government e-procurement portal	

Sd/-
Raja Chakraborty
Registrar

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REGISTRATION :

- Bidders are required to enroll on the e-Procurement module of the e-Procurement System of West Bengal (https://wbtenders.gov.in/) by clicking on the link "**Online Bidder Enrolment**" on the WB Tenders Portal at free of cost.

- As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

- Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the WB TENDERS Portal.

- Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.

- Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.

- Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / eToken.

A. SEARCHING FOR TENDER DOCUMENTS:

There are various search options built in the WB Tenders Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, organization name, location, date, value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the WB Tenders Portal.

1) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the WB Tenders Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

2) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

B. PREPARATION OF BIDS:

1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.

2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option.

4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required forbid submission process.

C. SUBMISSION OF BIDS:

1) Bidder should log into the site well in advance for bid submission so that they upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) Bidders need to pay the EMD if applicable separately on-line through RTGS Copy Challan of submission of EMD should be uploaded along with the technical bid.

4) A standard BoQ format has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. Bidders are required to download the BoQ file, open it and complete the (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

5) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

6) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done.

7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

9) The documents uploaded by the bidders should be clear and legible and concise in disk space.

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D. ERNEST MONEY DEPOSIT:

Earnest Money Deposit (EMD)/Bid Security as stated under IMPORTANT INFORMATION should be provided as applicable. The bid security should remain valid for a period of forty-five days beyond the final bid validity period.

A bidder's Bid Security will be forfeited if the bidder withdraws or amends its/his tender or impairs or derogates from the tender in any respect within the period of validity of the tender or if the successful bidder fails to furnish the required Performance Security within the specified period. The decision of the Competent Authority of WBNUJS Kolkata in this respect will be final and binding on all the stake holders.

E. EXEMPTION OF EARNERST MONEY DEPOSIT:

Earnest Money is to be submitted by the all bidders except Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or is registered with the Central Purchase Organization or the concerned Ministry or Department.

F. CONTACT INFORMATION:

Any queries relating to the tender document and the terms and conditions or technical specification, Bidders may contact to the following offices:

FOR ANY COMMERCIAL TERMS AND CONDITIONS:

Designated Officer:	**The Chairman, Procurement Committee**
Department:	**Store & Purchase Section, WBNUJS Kolkata**
Email ID:	**adminofficer@nujs.edu**

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GENERAL TERMS AND CONDITION

A. PRE-QUALIFICATION CRITERIA:

1) The bidder shall be a company registered under the companies Act, 1956/2013 and shall have been in the business for more than 5 years.
2) The bidder must be an integrated service provider and should have Tier-1 and Category- A ISP license & Basic Service Operator License holder. (Provide Document).
3) DoT license to set up and operate International gateways.
4) The bidder should have its valid NLD (National Long Distance), MPLS (Multi Protocol Label Switching), VPN (Virtual Private Network) license to operate the network.
5) The bidder shall have its own 2 nos. own managed International gateways and undersea cable landing stations (CLS).
6) The bidder should compulsorily possesses following certifications:

   ISO 27001:2013 for information security management Systems
   ISO 9001: 2015 for quality management systems
   ISO 20000: 2011 for service management systems.
7) The bidder should have carried out at least 2 projects in the last 3 years for implementation of internet bandwidth of capacity 5 Gbps or more; or the bidder should have commissioned minimum 10 Gbps of Bandwidth on MPLS or Internet Service with minimum one customer in Govt/Educational Institute/Autonomous Organizations in India. Copies of Purchase/ Work Order and Commissioning Certificate/ performance certificate from the customer to be submitted.
8) The bidder shall provide major client list (Should be installed and maintained Minimum 1000 Mbps). (i) Vendor shall have organization strength of at least 10 experts/specialists in this field.
9) The bidder or tenderer shall have at least one Service Center, internet gateway/PE in Kolkata.
10) The tenderer / tenderer's group should have consistent minimum turnover of Rs.5 Crores per annum in the last three financial years.
11) Technical compliance sheet with point wise explanation of the Specification as per **Annexure-VI** must be attached along with technical bid.
12) Bidder should upload the details of company profile along with technical and financial credibility as following:
    - Current Trade License, Incorporation Certificate (if Applicable)
    - Company PAN Card,
    - GST Registration certificate,
    - Up to date P-Tax Challan,
    - ITR and Profit and Loss statement with Balance Sheet for Last Three Financial Year etc.
    - Details Office Address with the details of contact person
    - Past Experience of Similar nature of Job in Government Organization.

B. BID VALIDITY:

The quoted price shall be valid for a period of 180 days from the date of financial bid opening of the tender. The institute may issue the order within 180 days from the date of opening of financial bid i.e. within the period of bid validity.

C. DELIVERY

The delivery of the consignment(s) is/are required to be made within 60 Days from the issue of the Purchase/Work Order.

D. PRICES:

The price should be quoted on **Door Delivery WBNUJS Kolkata** basis including applicable Taxes, Charges etc. The bidder shall also show the amount of each item, the total of each section and the grand total of the whole tender.

E. PERFORMANCE SECURITY:

The supplier shall require to submit the performance security in the form of irrevocable bank guarantee issued by any Indian Nationalized Bank /Schedule Bank for an amount of **5 % (Three Percent)** of the order value within 10 days from the date of installation and should valid for a period of 60 days beyond the date of completion of all contractual obligations of the supplier including warranty. Compliance sheet of the Performance Security are mentioned in the specification.

The Performance Security will be forfeited and credited to the Institute's account in the event of a breach of contract by the supplier. The decision of the Competent Authority of WBNUJS Kolkata in this respect will be final and binding on all the stake holders. Performance Security may be refunded to the supplier without interest, after it duly performs and completes the contract in all respects.

F. PAYMENT :

The payment will be made on ***Quarterly basis*** on Satisfactory Services after completion of the successful installation, commissioning, demonstration of the whole system, imparting training. In case of Purchase/Work Order value is equal or more than Rs. 5 Lac, Performance Security @5% of total Order value valid till 2 months beyond warranty period from the date of installation should be submitted before release of the payment.

1. ***Advance payment***: No advance payment shall be made.

G. INSTALLATION:

Installation of the supplied goods/accessories to be done by the successful bidders at our site with your instruments, accessories, tools & tackles and by deploying appropriate manpower as required, at your own cost. The sites are as follows-

3. **The West Bengal National University of Juridical Sciences ,**
   2nd Campus (Academic Block), DE Block, 4th Cross Road, Sector-I, Salt Lake City,
   Kolkata – 700064.
4. **The West Bengal National University of Juridical Sciences**
   2nd Campus (Hostel Block), GB Block, Sector – III, Salt Lake City,
   Kolkata-700097.

H. TRAINING:

Training on operation, routine maintenance shall have to be provided to the Scientist / Student / Technicians after the installation and commissioning at our site as needed and when requested to do so.

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I. BANK CHARGES:

NEFT/RTGS/Out Station Bank Charges etc. to the beneficiary account.

J. SUPPORTING EQUIPMENT:

If equipment will require indigenous supporting instruments/accessories (Computer, UPS etc.) at the time of the installation, the same should be quoted in separate quotation.

K. SERVICE FACILITY:

Supplier should mention about the possible service set up in India and how capable they are to provide after sales service.

L. AGENCY COMMISSION: No agency commission will be paid.

M. SITE PREPARATION:

The supplier shall inform the Institute about the site preparation, if any, needed for the installation of equipment, immediately after the receipt of the purchase order. The supplier must provide complete details regarding space and all the other infrastructural requirements needed for the equipment, which the Institute should arrange before the arrival of the equipment to ensure its timely installation and smooth operation thereafter.
The supplier shall visit the Institute and see the site where the equipment is to be installed and may offer his advice and render assistance to the Institute in the preparation of the site and other pre- installation requirements.

N. DOWNTIME:

During the warranty period if the problem is not resolved within three working days, a penalty will be imposed. Downtime will be counted from the date and time of the filing of complaint within the business hours.

O. AFTER SALES SERVICE:

After sales service should be provided satisfactorily as per the requirement of the Institute.

P. MINISTRY OF FINANCE OM No. 6/18/2019-PPD Dated 23rd July 2020:

The Institute has adopted and will comply with Ministry of Finance OM No. 6/18/2019-PPD dated 23rd July 2020.Any bidder from a country sharing a land border with India will be eligible to bid in this tender only if the bidder is registered with the Department for Promotion of Industry and Internal Trade (DPIIT). If applicable, relevant supporting document is required to be submitted in the technical bid itself.

Q. DISPUTES AND JURISDICTION:

Any legal disputes arising out of any breach of contract pertaining to this tender shall be settled in the court of competent jurisdiction located within Kolkata, West Bengal.

R. FORCE MAJEURE:

The Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

- For purposes of this Clause, "Force Majeure" means an event beyond the control of the

Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

S. LIQUIDITY DAMAGES:

1 % per week of the order value will be applicable for belated supply towards liquidated damages subject to maximum of 10 % beyond the due date. Such amount will be deducted from any amount due or which may become due to supplier.

The condition regarding the execution of LD Clause as mentioned above is given bellow -
For Indigenous Order: Delivery/ Installation from the date of issue of Purchase Order

T. RESOLUTION OF DISPUTES:

The dispute resolution mechanism to be applied pursuant shall be as follows:

In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Indian Arbitration &Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings.

The dispute shall be referred to the Director, Indian Institute of Science Education and Research (WBNUJS) Kolkata and if he is unable or unwilling to act, to the sole arbitration of some other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to this order.

In the case of a dispute between the purchaser and a Foreign Supplier, the dispute shall be settled by arbitration in accordance with provision of sub-clause (a) above. But if this is not acceptable to the supplier then the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules. The venue of the arbitration shall be the place from where the order is issued.

U. GOVERNING LANGUAGE:

The contract shall be written in English language. English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the same language.

V. AWARD OF CONTRACT:

WBNUJS Kolkata shall award the contract to the technically eligible lowest bidder. If more than one bidder happens to quote the same lowest price, WBNUJS Kolkata reserves the right to award the contract to more than one bidder or any bidder.

W. PURCHASER'S RIGHT TO VARY QUANTITIES AT THE TIME OF AWARD:

WBNUJS Kolkata reserves the right at the time of award of Contract to increase or decrease the quantity of items specified in the Schedule of Requirements without any change

in price or other terms and conditions.

X. INDEMNITY:

The vendor shall indemnify, protect and save WBNUJS Kolkata against all claims, losses, costs, damages, expenses, action suits and other proceeding, resulting from infringement of any law pertaining to patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment supplied by him.

Y. TERMINATION FOR DEFAULT:

The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

1) If the Supplier fails to deliver any or all of the Goods within the period(s) specified in the order, or within any extension thereof granted by the Purchaser; or
2) If the supplier fails to perform any other obligation(s) under the Contract.
3) If the Supplier, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this Clause:

1) "**Corrupt practice**" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
2) "**Fraudulent practice**" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;'"

In the event the Purchaser terminates the Contract in whole or in part, the Purchaser may procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue the performance of the
Contract to the extent not terminated

Z. OTHERS CONDITIONS

(i) Response Time: The response time of the tenderer to attend to any complaint upon receipt of the complaint / information from the user shall not be more than 01(One) hour.

(ii) Deduction of Charges: 5% Quarterly Charges will be deducted if the Total down time of line would be more than 1 hour within a quarter (3 three months).

(iii) The tenderer shall necessarily quote for all the products mentioned in the schedule otherwise they will be disqualified

(iv) Internet Service Providers (ISPs) must submit their tender document in the given format and any deviations from the prescribed format/omissions of details called for, will automatically lead to disqualification.

(v) The Vendor should agree to supply Client revised quantity of items at the unit price as stated in the RFP regardless of quantity changes.

(vi) The West Bengal National University of Juridical Science reserves the right to cancel the contract under repeated violations of the specified and mutually agreed QoS parameters.

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(vii) Incomplete and ambiguous offer will be rejected. University reserves the right of selection.

(viii) The West Bengal National University of Juridical Science reserves the right to increase/decrease the quantity of item/scope of the work.

(ix) Any Proposal or Bid received after Bid submission date and time will not be considered.

Technical Proposal

Technical Proposal must include the complete solution proposed by the Vendor with filled-in specification sheets marked in the compliance column. If the specification sheets ask for providing any details, those should be provided as attachment to the Technical Proposal.

Financial Proposal

Financial Proposal will include the prices quoted for each equipment with unit cost as per the requirement. The quoted prices must be exclusive of all taxes, delivery at the required locations at your own risk and cost.

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REQUEST FOR PROPOSAL

OBJECTIVE OF THIS RFP (Request for Proposal)

This RFP (Request for Proposal) is issued as a request for the supply and installation of internet bandwidth for various Internet application services for the university. The following document, in its entirety, has been developed as both a bid specification to outline the requirements for the works to be provided, and a basis for proposal submission by the bidder also referred to as the Vendor.

Currently the University IT-Support-Team takes care of the high-end computational need and software support for various departments and all the network requirements of the university. Intec on 1G Backbone for the West Bengal National University of Juridical Science and recently upgraded to 10G backbone. A well designed network connecting all the building in the campus has been established and provides various Internet/Intranet services for all the four campus. Interconnection of these buildings is on single and multi-mode Fiber optic cables and internal cabling is on cat 6 UTP (Un Twisted Pair) cable.

Internet/Intranet services such as authentication service, e-mail service, DNS service, proxy service, DHCP (Dynamic Host Configuration Protocol) service, Wi-Fi service etc. are provided by the IT-Support-Team. Now, the wishes to upgrade the internet bandwidth used at The West Bengal National University of Juridical Science to provide these services in order to improve the performance and reliability/availability of the Internet services to the Hostel users.

SCOPE OF THIS PROJECT

Scope of this project is to supply of internet bandwidth and install the same in a way that it satisfies 100% the functional requirement given in this document. Prices quoted shall be all-inclusive and represent complete installation at the site. The Bidder shall be responsible for complete implementation and turnover for acceptance to the client. The Bidder should be a reputed company satisfying the bidder's criteria of this RFP.

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ANNEXURE- I

TECHNICAL SPECIFICATIONS

SL. No.	**Supply, Installation and Commissioning of INTERNET BANDWIDTH** at **1. The West Bengal National University of Juridical Sciences** 2nd Campus (**Academic Block**), DE Block, 4th Cross Road, Sector-I, Salt Lake City, Kolkata – 700064. **2. The West Bengal National University of Juridical Sciences** 2nd Campus (**Hostel Block**), GB Block, Sector – III, Salt Lake City, Kolkata-700097.
1	*INTERNET BANDWIDTH 500 Mbps (1:1) in each location, total ILL Bandwidth 1 Gbps, the locations are mentioned above for The West Bengal National University of Juridical Science for approx. 500 concurrent users in each location.*

(Signature of the Authorized Person with Organization Seal)
Designation with Contact No:
Company Name:

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TECHNICAL TERMS AND CONDITIONS

(a) ISP (Internet Service Provider) shall provide 99.5% uptime.

(b) ISP shall provide minimum 16 nos. IP Addresses for each location in respect of 500 Mbps Bandwidth well reputed unused IP Addresses.

(c) All IP Addresses shall be white listed at RBL (Realtime Blackhole List) sites and all security measures should be taken by the ISP and all IP addresses must be contiguous in respective cases (requirement).

(d) Bidder shall not have been blacklisted from business by any central, State Ministry, PSU, any other Govt. department.

(e) The Bidder should have at least 1,00,000 KM of their own fiber/IRU/Lease basis connectivity network across India. Declaration on bidder's letter head to be submitted.

(f) Service Provider must support dual stack IP (IPV4 and IPV6) from day one. Self-Declaration for the same to be submitted.

(g) All websites (mainly Educational, Govt., AICTE, Journals, Banking, Income Tax, etc. websites) shall be always accessible.

(h) Emails from nujs.edu E-mail domain shall reach to all external domain without blocking.

(i) ISP shall provide scalability (Bandwidth up gradation), Leased line bandwidth might need to be increased.

(j) ISP shall provide 24x7 Customer Support.

(k) ISP shall provide Connectivity up to the end-point at the West Bengal National University of Juridical Science, Kolkata.

(l) ISP shall provide copper as well as optical fiber cable handoff to our premises.

(m) ISP shall provide proper maintenance of Bandwidth connectivity and also the equipment's.

(n) The service provider must have high capacity, redundant and mess core network and have direct peering with National Internet exchange of India (NIXI) at least 2 nos. of locations in India.

(o) ISP shall provide the same speed for both the upload and download in respect of above mentioned ILL (Internet Leased Line) Links.

(p) ISP shall have Minimum 1 nos. undersea cable landing stations.

(Signature of the Authorized Person with Organization Seal)
Designation with Contact No:
Company Name:

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I. RELIABILITY ISSUES

Mention the Redundancies incorporated into your IP network:

International Partner Name	Media Type Capacity of the Connection	Routing Path	Number of hops and average roundtrip delay to YAHOO	Number of hops and average roundtrip delay to GOOGLE

II. QOS (Quality OF Service)
ISSUES Packet Transmission Quality

The ISP will designate routers in India and other key countries. The expected average roundtrip transmission delays between these designated routers are to be calibrated as bellow:

Sl. No.	Country	Upper Limit on Round Trip Delay	Packet Loss Percentage
1.	USA		
2.	UK		
3.	Singapore		
4.	Hong Kong		
5.	Tokyo		
6.	Australia		

1. These benchmark timings and packet loss percentage figures will serve as reference points during the field experiments periodically conducted by The West Bengal National University of Juridical Science team once the circuit goes live.
2. The ISP must provide a usage report like MRTG (Multi Router Traffic Grapher) that can be accessed directly by The West Bengal National University of Juridical Science team.
3. The West Bengal National University of Juridical Science may conduct field experiments from time to time to ascertain if QoS levels are being maintained. The West Bengal National University of Juridical Science reserves the right to cancel the contract under repeated violations of the specified and mutually agreed QoS parameters.

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III. CUSTOMERS PREMISES EQUIPMENT (CPE) to be used (Please fill the table below):

Note: The West Bengal National University of Juridical Science prefers to have direct fiber access / Ethernet which can plug into routers/Switches (Provided by ISP) over Fast Ethernet Interface.

CPE should be supply by ISP	Media Type
	Single/ Multi Mode Fiber/ Fast Ethernet (Choose One)

IV. IP ADDRESS

Please fill the table below about IP addresses, IP routing, and Domain Name Service

Description	Campus
Number of IP Addresses Provided per link	Minimum 32 Nos. required for 1 GBPS (16 Nos. in each location)
IP Address to FQDN Reverse Mapping Provided	Yes
Enabling the voice for Video Conferencing/ Multimedia applications	Yes

V. INTERNET SERVICE

a. Major PoPs (Point of Presence) in India
b. Own Gateways in India
c. Major PoPs in International Level
d. Setup to provide fallback Internet Service
e. Details of direct connectivity with Telecom Operators
f. ***Support Service***
    i. Normal support extent to the customer
    ii. Technical Support
    iii. Details of SLA (Service Level Agreements) with client
g. Last mile connectivity
h. National Backbone setup with details of fallback arrangement and under see fiber connection.

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ANNEXURE- II

PRICE SCHEDULE FORMAT

The Bill of materials must be included in the technical offer as well as commercial offer. However, the Technical offer should not contain any price information.

PRICE SCHEDULE FOR SERVICES - INR

Sl. No.	Item Description	Qty.	Units	Basic Rate	GST Rate	GST Amt.	Total Amount (without Taxes)	Total Amount (with Taxes)
1.	Bandwidth port charges- 1GBPS (500 MBPS in each location)	**Please separately mentioned and submit in BOQ format**						
2.	Local Loop Charges							
3.	Installation Charges							

*** Warranty if being charged include in BoQ**

Total Bid price in _____in words

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ANNEXURE- III

FORMAT OF MANUFACTURERS' AUTHORIZATION FORM

[*The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letter head of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer]*.

Tender Ref.No with Date:

To

The Vice-Chancellor
The West Bengal National University of Juridical Sciences
"Dr. Ambedkar Bhavan"
12, LB Block, Sector-III, Salt Lake City, Kolkata- 700 106

Dear Sir,

We _____ who are established and reputable Manufacturers of _____ having factories/office at _____
_____ (address of factory/office) do hereby certify that _____ (Name of the Authorized Dealer)is our authorized dealer to quote against your tender enquiry no_____ dated _____ .

We hereby extend our full guarantee and warranty in accordance with the General Conditions of Contract, with respect to the Goods / Services offered by the above authorized company.

Yours faithfully,

Name of the Signatory:
Contact Number
Name of Manufacturer
Seal and Signature

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ANNEXURE- IV

PAST EXPERIENCE (LIST OF GOVT. ORGANIZATION/DEPARTMENT)

List of Government Organizations for whom the Bidder has undertaken such work during last three years (must be supported with supply orders)			
Name of the organization	Name of Contact Person/ User with Designation	Year of Supply/ Installation	Contact No.

(Signature of the Authorized Person with Organization Seal)
Designation with Contact No:
Company Name:

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ANNEXURE- V

PERFORMANCE SECURITY FORM

MODEL BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY

To

The Vice-Chancellor
The West Bengal National University of Juridical Sciences
"Dr. Ambedkar Bhavan"
12, LB Block, Sector-III, Salt Lake City, Kolkata- 700 106

WHEREAS …….. (Name and address of the supplier) (Hereinafter called "the supplier") has undertaken, in pursuance of contract no. ……. dated ……..to supplies (description of goods and services) (herein after called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of …….. (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification. This guarantee shall be valid until the ….. Day of ……., 20……..

(Signature of the authorized officer of the Bank)
……
Name and designation of the officer
……
Seal, name & address of the Bank and address of the Branch

Note: Whenever, the bidder chooses to submit the Performance Security in the form of Bank Guarantee, then he should advise the banker issuing the Bank Guarantee to immediately send by Registered Post (A.D.) an unstamped duplicate copy of the Guarantee directly to the Purchaser with a covering letter to compare with the original BG for the correctness, genuineness, etc.

FOR SUPPLIER	**FOR PURCHASER**
Signature ……..	Signature ……..
Name……..	Name……..
Designation ……..	Designation ……..
Date ……	Date ……

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ANNEXURE- VI

BIDDER INFORMATION FORM

Company Name : _____
Registration Number : _____
Registered Address : _____
_____
Name of Partners /Director :_____
City : _____
Postal Code : _____
Company's Establishment Year : _____
Company's Nature of Business : _____

Company's Legal Status
(tick on appropriate option)
1) Limited Company;
2) Undertaking; 3) Joint Venture; 4) Partnership
5) Others (In case of others please specify)

Company Category
1) Micro Unit as per MSME
2) Small Unit as per MSME
3) Medium Unit as per MSME
4) Ancillary Unit; 5) SSI
6) Others (In case of others please specify)

CONTACT DETAILS
Contact Name : _____
Email Id : _____
Designation : _____
Phone No : _____
Mobile No : _____

BANK DETAILS
Name of Beneficiary : _____
A/c No. CC/CD/SB/OD : _____
Name of Bank : _____
IFSC No. (Bank) : _____
Branch Address and Branch Code : _____
_____

OTHER DETAILS
Vendor's PAN No. : _____
Vendor's GST : _____

(Signature of the Authorized Person with Organization Seal)
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ANNEXURE- VII

DECLARATION REGARDING CLEAN TRACK/NO LEGAL ACTION
(to be provided on letter head of the firm)

I hereby certify that the above firm namely _____ is neither blacklisted by any Central/ State Government/ Public Undertaking/ Institute nor any criminal case registered / pending against the firm or its owner / partners anywhere in India (or) against any of its branches (or) partners abroad.

I also certify that the above information is true and correct in any every respect and in any case at a
later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

(Signature of the Authorized Person with Organization Seal)
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ANNEXURE- VIII

ACCEPTANCE OF TENDER

(TO BE PRINTED ON ORGANIZATION LETTER HEAD)

Tender Ref.No with Date:

To

The Vice-Chancellor
The West Bengal National University of Juridical Sciences
"Dr. Ambedkar Bhavan"
12, LB Block, Sector-III, Salt Lake City, Kolkata- 700 106

I/ We _____ (name and designation of the bidder) on behalf of _____ (name of the organization/company) have downloaded / obtained the tender document(s) for the above mentioned 'Tender from the website(s) namely (https://wbtenders.gov.in/). I/ We hereby certify that I/ we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), specification terms and condition etc.), which form part of the contract agreement and I/ we shall abide hereby by the terms / conditions / clauses contained therein. The corrigendum(s) issued from time to time by your organization have also been taken into consideration, while submitting this acceptance letter.

I/ We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety. I/ We do hereby declare that our organization/company has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking. I/ We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract.

(Signature of the Authorized Person with Organization Seal)
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ANNEXURE- IX

FORM OF BID-SECURING DECLARATION
(To be printed on Organization Letter Head)

To

The Chairman, Purchase Committee
The West Bengal National University of Juridical Sciences
"Dr. Ambedkar Bhavan"
12, LB Block, Sector-III, Salt Lake City, Kolkata- 700 106

Ref: Tender Document No. Dated _____

I/We, the undersigned herby certify that if we withdraw or modify our Bid during the period of validity, or if we are awarded the contract and fail to sign the contract, or we fail to submit a performance security before the deadline defined in this tender document, we will be suspended for the period of **Three (3) years** from being eligible to submit Bids for contracts for which tenders are floated by the Institute.

Dated this _____ day of_____

For and on behalf of M/s._____

Address: _____

Signature with Stamps_____

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ANNEXURE- X

CHECK LIST

PARTICULAR	BIDDER REMARKS
Name and address of the Bidder/Organization with Contact no and Email ID :	
Name and address of the foreign principal with Contact no and Email ID:	
Name and address of the company to whom order to be placed:	
Period Standard Warranty Offered:	
Whether comply to submit the Performance security.	
Whether the bidder comply to deliver and install the equipment/ instrument as per tender:	
Whether the bidder agreed to provide the after sale service during the warranty period as per the requirement of the institute:	
Whether the bidder quoted all the items/ component of the equipments as per the tender Specification :	
Whether the bidder uploaded the detailed technical specification/technical offer/ technical quotation of the item/equipments :	
Whether the bidder uploaded the signed copy of all annexure including the check list:	
HSN/SAC code of the quoted item/equipment:	
Whether the item/equipment is duty free (upload proper documents / declaration in case of duty free item):	
Whether the bidder uploaded all documents showing the technical eligibility and financial credibility :	
Whether the bidder agreed to provide clarification during the evaluation process of the tender:	
Whether uploaded the Authorization Certificate from the Principal/Manufacturer with contact information:	
Price bid should be submitted in excel format as per BOQ	

(Signature of the Authorized Person with Organization Seal)
Designation with Contact No:
Company Name: